

Q MOBILE PRICELIST JANUARY 2020

New connection

Chance of SIM card after the warranty period of 3 months	4,99 €
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Basic charges of calls-by the second from the first second

Calls

National Calls to Greek networks: Q, WIND, VODAFONE, COSMOTE and landlines	0,0135€
Calls to EU	0,003927€

SMS

Sending of text messages to E.U	0,0744€/SMS
Sending of text messages (To Greek & foreign networks)	0,25€/SMS

MMS

Sending of multimedia messages (MMS) (To Greek & foreign networks)	0,494€/MMS
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Additional Services

Personal Voicemail (listening of messages)	0,35€/call
Call Forwarding Service	National Call Charges
Called ID Service	FREE
Missed calls notification service - Q-who called	FREE

Mobile Internet Daily

Navigation WEB / WAP (1€/ 50MB)	1.20€ (per day usage)
Charges after the offered MB	1,20 € / 50MB

International Calls - Charge per second

Zone E.E.	0,0039 €
ZONE 1	0,0080 €
ZONE 2	0,0088 €
ZONE 3	0,0101 €
ZONE 4	0,0108 €
ZONE 5	0,0220 €
ZONE 6	0,0275 €
ZONE 7	0,1540 €
ZONE 8	0,0058 €

See which countries can be called at a beneficial tariff

ALBANIA,BULGARIA FIXED	0,0088 €
ALBANIA,BULGARIA MOBILE	0,0088 €
EGYPT MOBILE & FIXED	0,0088 €
ROMANIA FIXED	0,0088 €
ROMANIA MOBILE	0,0088 €
POLAND MOBILE & FIXED	0,0088 €
GEORGIA, UKRAINE, MOLDOVA, RUSSIA	0,0088 €
CYPRUS FIXED & MOBILE	0,0088 €
INDIA, CHINA	0,0088 €

BANGLADESH FIXED & MOBILE	0,0088 €
U.S.A. FIXED & MOBILE	0,0088 €
ITALY FIXED & MOBILE	0,0088 €
GERMANY FIXED & MOBILE	0,0088 €

Zώνη E.E

AUSTRIA, BELGIUM, BULGARIA, CROATIA, CYPRUS, CZECH REPUBLIC, DENMARK, ESTONIA, FINLAND, FRANCE, GERMANY, HUNGARY, IRELAND, ITALY, LATVIA, LITHUANIA, LUXEMBOURG, MALTA, NETHERLANDS, POLAND, PORTUGAL, ROMANIA, SLOVAKIA, SLOVENIA, SPAIN, SWEDEN, UNITED KINGDOM, CANARY ISLANDS, GIBRALTAR, ICELAND, LIECHTENSTEIN, NORWAY, RENNIION, GUADELOUC, FRENCH GURJA, FRENCH MARTIN

Zone 1

AZORES, ETHIOPIA, IVORY COAST, ALGERIA, ANDORRA, AUSTRALIA, N. MARIANA ISLANDS, GIBRALTAR, GAMBIA, GABON, GHANA, ZAMBIA, U.S.A., UNITED ARAB EMIRATES, US VIRGIN ISLANDS, JAPAN, INDIA, JORDAN, IRAQ, IRAN, CAMEROON, CANADA, CENTRAL AFRICAN REPUBLIC, KENYA, CHINA, KYRGYZSTAN, CONGO, LEBANON, LIBYA, MADAGASCAR, MALAYSIA, MALAWI, MOROCCO, MONACO, BANGLADESH, SAUDI ARABIA, BAHRAIN, NEPAL, COCOS (KEELING) ISLAND, NIGERIA, SOUTH AFRICA, PAKISTAN, SAN MARINO, SENEGAL, SINGAPORE, SUDAN, SRI LANKA, THAILAND, PHILIPPINES, ZIMBABWE, INDONESIA, ISRAEL, FAROE ISLANDS, CHATMAN ISLANDS, CHRISTMAS ISLAND, PALESTINE, PUERTO RICO, SAUDI ARABIA, SYRIA, TURKEY, TUNISIA, HONG KONG,

Zone 2

ANTIGUA - BARBUDA, COSTA RICA, CAYMAN ISLANDS, SOUTH KOREA, ZAIRE

Zone 3

ANGOLA, ARUBA, AFGHANISTAN, VENEZUELA, BRAZIL, FRENCH POLYNESIA, GRENADA, DOMINICA, QATAR, LESOTHO, MARTINIQUE, MAURITANIA, MEXICO, MONGOLIA, MONTSERRAT, NICARAGUA, OMAN, PERU, TANZANIA, GUATEMALA, UGANDA, TAIWAN, SWITZERLAND

Zone 4

HAITI, ARGENTINA, BERMUDA, BOLIVIA, EL SALVADOR, COLOMBIA, MACAU, MOZAMBIQUE, BURUNDI, NAMIBIA, NETHERLANDS ANTILLES, CAPE VERDE, SOMALIA, YEMEN, DOMINICAN REPUBLIC, BARBADOS, BELIZE, BOTSWANA, NEW ZEALAND, HONDURAS, PARAGUAY, SWAZILAND, CHAD

Zone 5

SANTA LUCIA, MAURITIUS, AMERICAN SAMOA, ANGUILLA, GUINEA, EQUADOR, ERITREA, KUWAIT, MALI, MICRONESIA, BAHAMAS, BURKINA FASO, FALKLAND ISLANDS, NIGER, PANAMA, REUNION, RWANDA, SAINT PIER, TAJIKISTAN, DJIBOUTI, TONGA, TURKMENISTAN, TRINIDAD - TOBAGO, FIJI, CHILE, GREENLAND, URUGUAY, SEYCHELLES, JAMAICA, TOGO

Zone 6

VIETNAM, NORTH KOREA, BRITISH VIRGIN ISLES, FRENCH GUIANA, GUAM, GUIANA, WESTERN SAMOA, EQUATORIAL GUINEA, CAMBODIA, KIRIBATI, LAOS, LIBERIA, MALDIVES, BENIN, BRUNEI, NEW CALEDONIA, TURKS - CAICOS ISLANDS, SAINT KITTS - NEVIS, SIERRA LEONE, BHUTAN, MYANMAR, MARSHALL ISLANDS, ST. VINCENT, SURINAME

Zone 7

EAST TIMOR, VANUATU, GLOBAL SAT, GLOBAL SAT - Thuraya, EMSAT, EURO SAT, INMARSAT B, INMARSAT B HSD, INMARSAT M4 ISDN, FLEET 77/55, INMARSAT Mini M, M4 VOICE, FLEET 77/55 VOICE, INMARSAT EASTERN ATLANTIC AERO, INMARSAT EASTERN ATLANTIC B, INMARSAT EASTERN ATLANTIC B HSD, INMARSAT EASTERN ATLANTIC M, INMARSAT EASTERN ATLANTIC M4 ISDN, FLEET 77/55, INMARSAT WESTERN ATLANTIC A Voice, INMARSAT WESTERN ATLANTIC AERO, INMARSAT WESTERN ATLANTIC B, INMARSAT WESTERN ATLANTIC B HSD, INMARSAT WESTERN ATLANTIC M, INMARSAT WESTERN ATLANTIC M4 ISDN, FLEET 77/55, INMARSAT WESTERN ATLANTIC Mini M, M4 VOICE, FLEET 77/55 VOICE, INMARSAT PACIFIC OCEAN A VOICE, INMARSAT PACIFIC OCEAN B, INMARSAT PACIFIC OCEAN B HSD, INMARSAT PACIFIC OCEAN M, INMARSAT PACIFIC OCEAN M4 ISDN, FLEET 77/55, INMARSAT PACIFIC OCEAN Mini-M, M4 VOICE, FLEET 77/55 VOICE, INMARSAT INDIAN OCEAN AERO, INMARSAT INDIAN OCEAN B, INMARSAT INDIAN OCEAN B HSD, INMARSAT INDIAN OCEAN M, INMARSAT INDIAN OCEAN M4 ISDN, FLEET 77/55, IRIIDIUM 8816, IRIIDIUM 8817, GUANTANAMO BAY, CUBA, NAURU, MIDWAY ISLANDS, NORFOLK ISLANDS, WAKE ISLAND, PALAU, ANTARCTIC REGIONS, INMARSAT M, GLOBAL SAT - GNS, INMARSAT EASTERN ATLANTIC A VOICE, INMARSAT EASTERN ATLANTIC Mini-M, M4 VOICE, FLEET 77/55 VOICE, INMARSAT PACIFIC OCEAN AERO, INMARSAT INDIAN OCEAN A VOICE, INMARSAT INDIAN OCEAN Mini M, M4 VOICE, FLEET 77/55 VOICE

Zone 8

AZERBAIJAN, ARMENIA, BOSNIA - HERZEGOVINA, KOSOVO-MOBILE, LATVIA, UZBEKISTAN, KOSOVO, NORTH MAKEDONIA

Q Special International Pack

Q charges are valid, with the exception of the following destinations:

Destination	Mobile/ fixed network	Consumption
Algeria	€0.5500	1+1'
Afghanistan	€0.2000	1+1'
Bangladesh	€0.0400	1+1'
China	€0.0167	1+1'
Congo	€0.5000	3+1'
Egypt	€0.0714	3'+1'
Ethiopia	€0.2222	1+1'
Georgia	€0.2500	3'+1'
Ghana	€0.2222	1+1'
India	€0.0200	1+1'
Indonesia	€0.0833	3'+1'

Iran	€0.0833	1+1'
Iraq	€0.1667	1+1'
Ivory Coast	€0.5000	3'+1'
Kenya	€0.2000	1+1'
Libya	€0.2500	1+1'
Malaysia	€0.0500	1+1'
Morocco	€0.3333	1+1'
Nigeria	€0.0714	1+1'
Philippines	€0.0833	3'+1'
Pakistan	€0.0667	1'+1'
Russia	€0.1100	3'+1'
Senegal	€0.2500	3'+1'
Sierra Leone	€0.5000	1'+1'
Singapore	€0.0333€	1'+1'
Somalia	€0.3333	3'+1'
South Africa	€0.1250	3'+1'
Sri Lanka	€0.1000	1'+1'
Sudan	€0.1429	1'+1'
South Sudan	€0.2500	1'+1'
Syria	€0.1250	1'+1'
Tunisia	€0.3333	3'+1'
Zimbabwe	€0.4000	1+1'

General Services

13800 - WIND Customer Support Team	0,25€/call
1227 - CUSTOMER INFORMATION SERVICE	FREE
1221 - Q Card CONNECTION ACTIVATION	FREE
1223 - TOP-UP OF Q Card AIRTIME by calling or by sending an empty SMS	FREE
1229 - TOP-UP A THIRD PARTY'S Q Card	FREE
1224 - Q Card CHANGE OF LANGUAGE	0,0044 €
1225 - TOP-UP OF Q Card AIRTIME by calling or by sending an empty SMS	FREE
1226 - EMERGENCY HOTLINE - Helpline Q	FREE <small>Service carries a charge of €0.10, which is subtracted upon the next top-up</small>
1126 - EMERGENCY MESSAGE - SMS Helpline Q Card	FREE <small>Service carries a charge of €0.10, which is subtracted upon the next top-up</small>
1326 - HELP RESPONSE MESSAGE	FREE <small>Credit of €0.50 airtime</small>
11818 - TELEPHONE DIRECTORY AND CALL CONNECTION SERVICE	FREE <small>The charge is €1,38/minute, in increments of 1 minute</small>

Q STAR with Roll over in minutes to Greece and selected international destinations and Mbs

- Q STAR: 200' per 1" to Greece, EU,USA, Canada, Australia + 500 MB with 30 days validity at 8,5€
- Q STAR BIG: 350' per 1" to Greece, EU,USA, Canada, Australia + 1GB with 30 days validity at 12€
- Q STAR HUGE: 500' per 1" to Greece, EU,USA, Canada, Australia + 1,5GB with 30 days validity at 17,5€

Q STAR AUTO

- Q STAR AUTO: 200' per 1" to Greece, EU,USA, Canada, Australia + 750MB (500MB & 250MB auto activation bonus) with 30 days validity at 8,5€
- Q STAR BIG AUTO: 350' per 1" to Greece, EU,USA, Canada, Australia + 1,25GB (1GB & 250MB auto activation bonus) with 30 days validity at 12€
- Q STAR HUGE AUTO: 500' per 1" to Greece, EU,USA, Canada, Australia + 1750MB (1500MB & 250MB auto activation bonus) with 30 days validity at 17,5€

VOICE & SMS BUNDLES

- Q VOICE TO ALL: ~~120'~~ 140' to all + 10' to all Bonus + ~~40'~~ 10' to all Online Bonus with 30 days validity at ~~5,90€~~ 6,90€

Q VOICE: 1200' to WIND/Q + **300' to WIND/Q bonus** + ~~200' to WIND/Q Online Bonus~~ with 30 days validity at ~~4,90€~~ **6,90€**
 Q SMS TO ALL: 110 SMS to all + **10 SMS to all Bonus** + 10 SMS to all Online Bonus with 30 days validity at ~~5,90€~~ **6,90€**
 Q SMS: 1200 SMS to WIND/Q + **300' SMS to WIND/Q Bonus** + ~~200 SMS to WIND/Q Online Bonus~~ with 30 days validity at ~~4,90€~~ **6,90€**
 Q VOICE NIGHTS: 5000' to WIND/Q with 30 days validity at 5,00€ consumed 22:00 – 08:00

DATA BUNDLES

Q DATA STAR with Roll over: 1,5GB + 500MB Online Bonus with 30 days validity at 8,50€
 Q DATA: 750MB + **250MB Bonus** + 250MB Online Bonus with 30 days validity at ~~4,90€~~ **6,90€**
 Q DATA NIGHTS: 10GB with 30 days validity at 5,00€ consumed 22:00 – 08:00
 Q DATA WEEKEND: 3GB with 30 days validity at 2€ consumed only during the weekend (Saturday 00:01 – Sunday 23:59)

APP PACK BUNDLE

APP PACK: 150' to all + 150' to WIND/Q + 150 MB + **150MB 350MB Online Bonus** with 30 days validity at ~~5,90€~~ **6,90€**
 Bundle is activated exclusively through the myQ App

INTERNATIONAL BUNDLES

with 28 days validity

	Consumption
INTERNATIONAL COMBO: 35' to Albania, Georgia, Romania, Italy, France, Germany, Belgium, USA, Canada + 60' to all + 300' to WIND/Q + 500MB at 8,5€	3'+1''/ 1''
ALBANIAN & BALKAN: 20' + 5' Online Bonus to Albania, Italy, Kosovo, Serbia, Montenegro, North Makedonia + 200' to WIND/Q + 500MB at 5,30€	3'+1''/ 1'+1'
BULGARIA: 120' to Bulgaria at 5,30€	3'+1''
BULGARIA Fixed: 160' to Bulgaria fixed networks at 4,44€ 5,30€	3'+3'
ROMANIA: 120' to Romania at 5,30€	3'+1''
GEORGIA: 30' to Georgia + 300' to WIND/Q at 5,30€	3'+1''/ 1'+1'
CYPRUS: 200' To Cyprus + 40' Online Bonus to Cyprus at 7,06€.	3'+1''
USA/ Canada: 240' to USA/ Canada at 7,06€.	3'+1''
RUSSIA: 40' to Russia at 5,30€	3'+1''
NIGERIA: 65' TO Nigeria + 300' to WIND/Q at 5,30€	3'+3''/ 1'+1'
PHILIPPINES: 45' to Philippines at 5,30€	3'+3'
SCANDINAVIA: 100' ' to Sweden, Finland, Norway, Denmark + extra 20' online bonus at 5,30€	3'+1''
GERMANY/UK/France: 90' to Germany / UK / France + extra 20' online bonus at 7,06€.	3'+1''
UKRAINE: 50' to Ukraine at 7,06€.	3'+3'
POLAND: 140' to Poland at 7,06€.	3'+1''
EGYPT: 45' to Egypt + 300' to WIND/Q at 5,30€	3'+3''/ 1'+1'
SYRIA: 45' to Syria at 5,30€	3'+3'
CHINA: 300' to China at 5,30€	3'+3'
TURKEY: 40' to Turkey at 5,30€	3'+3'

TOP UP BONUS MAINTENANCE FEE

4month maintenance fee to keep the top up bonus benefit with charge 1,70€. Valid for first renewal of the 4 month period with 12 € or more. The 4 month periods are:

- 1st period from 1 January 2020 up to 30 April 2020
- 2nd period from 1 May 2020 up to 30 August 2020
- 3rd period from 1 September 2020 up to 31 December 2020