

## Q MOBILE PRICELIST

### New Connection

|                                                          |        |
|----------------------------------------------------------|--------|
| Chance of SIM card after the warranty period of 3 months | 4,99 € |
|----------------------------------------------------------|--------|

### Basic charges of calls-by the second from the first second

#### Calls

|                                                                            |           |
|----------------------------------------------------------------------------|-----------|
| National Calls to Greek networks: Q, NOVA, VODAFONE, COSMOTE and landlines | 0,0155€   |
| Calls to EU                                                                | 0,003927€ |

#### SMS

|                                                        |             |
|--------------------------------------------------------|-------------|
| Sending of text messages to E.U                        | 0,0744€/SMS |
| Sending of text messages (To Greek & foreign networks) | 0,25€/SMS   |

#### MMS

|                                                                    |            |
|--------------------------------------------------------------------|------------|
| Sending of multimedia messages (MMS) (To Greek & foreign networks) | 0,494€/MMS |
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#### Additional Services

|                                                  |                       |
|--------------------------------------------------|-----------------------|
| Personal Voicemail (listening of messages)       | 0,70€ /call           |
| Call Forwarding Service                          | National Call Charges |
| Called ID Service                                | FREE                  |
| Missed calls notification service - Q-who called | FREE                  |

#### Mobile Internet Daily

|                                                     |                                            |
|-----------------------------------------------------|--------------------------------------------|
| Navigation WEB / WAP ( 2,50€ / 1GB)                 | <del>2,50€</del> <u>2€</u> (per day usage) |
| Charges after the offered MB (is valid for roaming) | <del>2,50€</del> <u>2€</u> / 1GB           |

\*Valid for minimum use 100kb, in case of insufficient balance to activate the service mobile internet daily, charge is 0,10€/MB.

#### International Calls - Charge per second

|          |          |
|----------|----------|
| ZONE E.U | 0,0039 € |
| ZONE 1   | 0,0080 € |
| ZONE 2   | 0,0088 € |
| ZONE 3   | 0,0101 € |
| ZONE 4   | 0,0108 € |
| ZONE 5   | 0,0220 € |
| ZONE 6   | 0,0275 € |

| See which countries can be called at a beneficial tariff |          |
|----------------------------------------------------------|----------|
| ALBANIA FIXED                                            | 0,0088 € |
| ALBANIA MOBILE                                           | 0,0088 € |
| EGYPT MOBILE & FIXED                                     | 0,0088 € |
| GEORGIA, MOLDOVA, RUSSIA                                 | 0,0088 € |
| INDIA, CHINA                                             | 0,0088 € |
| BANGLADESH FIXED & MOBILE                                | 0,0088 € |
| U.S.A. FIXED & MOBILE                                    | 0,0088 € |

| Zone E.U                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AZORES, AUSTRIA, BELGIUM, BULGARIA, FRANCE, FRENCH GUIANA, GERMANY, GUADELOUPE, DENMARK, ESTONIA, UNITED KINGDOM, IRELAND, ICELAND, SPAIN, ITALY, CANARY ISLANDS, CROATIA, CYPRUS, LATVIA, LITHUANIA, LOUDE, LUKE MALTA, MARTINICA, ALAND ISLANDS, RHEYNION ISLAND, NORWAY, NETHERLANDS, HUNGARY, UKRAINE, POLAND, PORTUGAL, ROMANIA, SLOVAKIA, SLOVENIA, SWEDEN, CZECH REPUBLIC, FINLAND                                                                                |
| Zone 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| ALBANIA, AUSTRALIA, SWITZERLAND, USA, ISRAEL, CANADA, ISLE OF MAN, TURKEY                                                                                                                                                                                                                                                                                                                                                                                                |
| Zone 2                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| ARMENIA, NORTH MACEDONIA, GEORGIA, GIBRALTAR, GUERNSEY, UK. NO EMIRATES, KAZAKHSTAN, QATAR, CHINA, KYRGYZSTAN, KOSOVO, KUWAIT, BELARUS, MONTENEGRO, MONGOLIA, MOLDOVA, NEW ZEALAND, FAROE ISLANDS, UKRAINE, PALESTINE, RUSSIA, SERBIA, TAIWAN, JERSEY                                                                                                                                                                                                                    |
| Zone 3                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| EGYPT, ARGENTINA, AFGHANISTAN, VIETNAM, BOSNIA, BRAZIL, ECUADOR, EL SALVADOR, JAPAN, INDIA, INDONESIA, JORDAN, IRAQ, IRAN, COLOMBIA, COSTA RICA, MALAYSIA, MOROCCO, MEXICO, MONACO, SOUTH KOREA, OMAN, PUERTO SAUDI ARABIA, SINGAPORE, THAILAND, TUNISIA, PHILIPPINES, CHILE, HONG KONG                                                                                                                                                                                  |
| Zone 4                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| SAINT LUCIA, SAINT VINCENT, AZERBAIJAN, HAITI, IVORY COAST, ALGERIA, EAST TIMOR, ARUBA, VENEZUELA, BERMUDA, GHANA, GUATEMALA, GUYANA, GRENADA, ESWATINI, CAMEROON, CAMBODIA, KENYA, KOREA, KOURA. , LAOS, LEBANIOS, MAKAO, MAVRY, MAINAR, MOZAMVIKI, BAGLANDS, BARBANT, BAHAMES, BAHRAIN, BENIN, BONE, BOUROUDY, KEIMAN, NIGIRIA, NIKARAGOUA ISLANDS (FRANCE), PERU, SENEGAL, SUDAN, SURINAM, SRI LANKA, TANZANIA, JAMAICA, TRINIDAD & TOBAGO, YEMEN                     |
| Zone 5                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| ETHIOPIA, ANDORRA, ANTIGUA, BOLIVIA, FRENCH POLYNESIA, GAMBIA, GAMBON, GUINEA, DOMINICAN DEMOCRATIC BRUNEI, NEPAL, NIGERIA, PAPUA NEW GUINEA, PARAGUAY, CAPE GREEN, SEYCHELLES, SIERRA LEONE, SYRIA, TAJIKISTAN, TOGO, CHAD, FIJI                                                                                                                                                                                                                                        |
| Zone 6                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| SAINT VIKENTIOS, SAINT CHRISTOROS ISLANDS, EITHIOPIA, EASTERN TIMOR, VANOUATOU, VIETNAM, GUAM, GUOMIS & FOUTUNA ISLANDS, WIHANAS, GUINEA BISAU, ZAIRE, IRAN, KABOTZI, MALAWI, MALDIVES, MARSHALL ISLANDS, MAUMAR, MONTSERRAT, M PENINE, BHUTAN, NEPAL, NAURU, NEW CALEDONIA, NEW ISLAND, NORFOLK ISLAND, DIEGO GARCIA ISLAND, RODRIGUEZ ISLAND, PALAU, PAPUA NEW GUINEA, SAIO ISLAND, SAI TOMA , SIERRA LEONE, SURINAM, SOLOMON ISLANDS, TOKELAU, TUVALU, TURKS & CAICOS |

| Q International Special Pack                                           |                       |             |
|------------------------------------------------------------------------|-----------------------|-------------|
| Q charges are valid, with the exception of the following destinations: |                       |             |
| Destination                                                            | Mobile/ Fixed network | Consumption |
| Afghanistan                                                            | 0,20 €                | 1' + 1'     |
| Algeria                                                                | 0,55 €                | 1' + 1'     |
| Bangladesh                                                             | 0,04 €                | 1' + 1'     |
| China                                                                  | 0,02 €                | 1' + 1'     |
| Congo                                                                  | 0,50 €                | 3' + 1'     |
| Egypt                                                                  | 0,07 €                | 3' + 1'     |
| Ethiopia                                                               | 0,22 €                | 1' + 1'     |
| Georgia                                                                | 0,25 €                | 3' + 1'     |
| Ghana                                                                  | 0,22 €                | 1' + 1'     |
| India                                                                  | 0,02 €                | 1' + 1'     |
| Indonesia                                                              | 0,08 €                | 3' + 1'     |
| Iran                                                                   | 0,08 €                | 1' + 1'     |
| Iraq                                                                   | 0,17 €                | 1' + 1'     |

|              |        |         |
|--------------|--------|---------|
| Ivory Coast  | 0,50 € | 3' + 1' |
| Kenya        | 0,20 € | 1' + 1' |
| Libya        | 0,25 € | 1' + 1' |
| Malaysia     | 0,05 € | 1' + 1' |
| Morocco      | 0,33 € | 1' + 1' |
| Nigeria      | 0,07 € | 1' + 1' |
| Pakistan     | 0,07 € | 1' + 1' |
| Philippines  | 0,08 € | 3' + 1' |
| Russia       | 0,11 € | 3' + 1' |
| Senegal      | 0,25 € | 3' + 1' |
| Sierra Leone | 0,50 € | 1' + 1' |
| Singapore    | 0,03 € | 1' + 1' |
| Somalia      | 0,33 € | 3' + 1' |
| South Africa | 0,13 € | 3' + 1' |
| South Sudan  | 0,25 € | 1' + 1' |
| Sri Lanka    | 0,10 € | 1' + 1' |
| Sudan        | 0,14 € | 1' + 1' |
| Syria        | 0,13 € | 1' + 1' |
| Tunisia      | 0,33 € | 3' + 1' |
| Zimbabwe     | 0,40 € | 1' + 1' |

| General Services                                                      |            |
|-----------------------------------------------------------------------|------------|
| 13800 - NOVA Customer Support Team                                    | 0,25€/call |
| 1223 - TOP-UP OF Q Card AIRTIME by calling or by sending an empty SMS | FREE       |
| 1229 - TOP-UP A THIRD PARTY'S Q Card                                  | FREE       |
| 1224 - Q Card CHANGE OF LANGUAGE                                      | FREE       |
| 1225 - TOP-UP OF Q Card AIRTIME by calling or by sending an empty SMS | FREE       |
| 12200 - BUNDLE ACTIVATION Q                                           | FREE       |
| 11818 - TELEPHONE DIRECTORY AND CALL CONNECTION SERVICE               | FREE       |

The charge is €1,38/minute, in increments of 1 minute

**Q STAR** with Roll over in minutes to Greece and selected international destinations, SMS and Mbs

Q STAR: 500' per 1" to Greece, 60' Bonus per 1" to EU,USA, Canada, Australia + 1 GB with 30 days validity at 9,8€

Q STAR BIG: Unlimited' to Greece, 100' Bonus per 1" to EU,USA, Canada, Australia + 200 sms to all + 3GB with 30 days validity at 11,6€

Q STAR HUGE: Unlimited' to Greece, 200' Bonus per 1" to EU,USA, Canada, Australia + 1000 sms to all + 5GB with 30 days validity at 16,1€

**Q STAR AUTO** with Roll over in minutes to Greece and selected international destinations, SMS and Mbs

Q STAR AUTO: 500' per 1" to Greece, 60' Bonus per 1" to EU,USA, Canada, Australia + 1.5 GB (1 GB & 500MB auto activation bonus ) with 30 days validity at 9,8€

Q STAR BIG AUTO: Unlimited' to Greece, 100' Bonus per 1" to EU,USA, Canada, Australia + 200 sms to all + 3.5GB (3GB & 500MB auto activation bonus ) with 30 days validity at 11,6€

Q STAR HUGE AUTO: Unlimited' to Greece, 200' Bonus per 1" to EU,USA, Canada, Australia + 1000 sms to all + 5.5GB (5GB & 500MB auto activation bonus) with 30 days validity at 16,1€

**DATA BUNDLES**

Q BIG DATA STAR: 5GB + 200' to all Bonus with 30 days validity at 9,8€

Q HUGE DATA STAR: 7GB + 300' to all with 30 days validity at 11,60€

Q DATA NIGHTS: 250GB with 30 days validity at 7,00€ consumed 22:00 – 08:00

Q DATA WEEKEND: 100GB with 2 days validity at 3,00€ consumed only during the weekend (Saturday 00:01 – Sunday 23:59)

**INTERNATIONAL BUNDLES**

with 28 days validity

|                                                                                                                                                     | Consumption  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| INTERNATIONAL COMBO: 35' to Albania, Georgia, Romania, Italy, France, Germany, Belgium, USA, Canada + 60' to all + 300' to NOVA/Q + 500MB with 8,5€ | 3'+1"/ 1"    |
| ALBANIAN & BALKAN: 20'+ 5' Online Bonus to Albania, Italy, Kosovo, Serbia, Montenegro, North Makedonia + 200' to NOVA/Q + 500MB at 5,30€            | 3'+1"/ 1'+1' |
| BULGARIA: 120' to Bulgaria at 5,30€                                                                                                                 | 3'+1"        |
| BULGARIA Fixed: 160' to Bulgaria fixed networks at 5,30€                                                                                            | 3'+3'        |
| ROMANIA: 120' to Romania at 5,30€                                                                                                                   | 3'+1"        |
| GEORGIA: 30' to Georgia + 300' to NOVA/Q at 5,30€                                                                                                   | 3'+1"/ 1'+1' |
| CYPRUS: 200' to Cyprus + 40' Online Bonus to Cyprus at 7,06€                                                                                        | 3'+1"        |
| USA/ Canada: 240' to USA/ Canada at 7,06€                                                                                                           | 3'+1"        |
| RUSSIA: 40' to Russia at 5,30€                                                                                                                      | 3'+1"        |
| NIGERIA: 65' to Nigeria + 300' to NOVA/Q at 5,30€                                                                                                   | 3'+3"/ 1'+1' |
| PHILIPPINES: 45' to Philippines at 5,30€                                                                                                            | 3'+3'        |
| SCANDINAVIA: 100' to Sweden, Finland, Norway, Denmark + extra 20' online bonus at 5,30€                                                             | 3'+1"        |
| GERMANY/UK/France: 90' to Germany / UK / France + extra 20' online bonus at 7,06€                                                                   | 3'+1"        |
| UKRAINE: 50' to Ukraine at 7,06€                                                                                                                    | 3'+3'        |
| POLAND: 140' to Poland at 7,06€                                                                                                                     | 3'+1"        |
| EGYPT: 45' to Egypt + 300' too NOVA/Q at 5,30€                                                                                                      | 3'+3"/ 1'+1' |
| SYRIA: 45' to Syria at 5,30€                                                                                                                        | 3'+3'        |
| CHINA: 300' to China at 5,30€                                                                                                                       | 3'+3'        |
| TURKEY: 40' to Turkey at 5,30€                                                                                                                      | 3'+3'        |

In the INTERNATIONAL COMBO bundle, the minutes to all and the minutes to NOVA/Q have per second charge with no minimum call duration.

#### **VAT & FEES**

All recharge values include VAT, mobile telephony tax 0% or 10% and single administration fee 0,30€.

In every renewal from 10€ or more, a charge of 1,70€ applies in order to maintain the advantageous scheme, which offers 3000' to Q for 30 days with per second charging and 1GB for 7 days.