

## Q MOBILE PRICELIST

### New Connection

Change of SIM card after the warranty period of 3 months	4,99 €
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### Basic charges of calls-by the second from the first second

#### Calls

National Calls to Greek networks: Q, NOVA, VODAFONE, COSMOTE and landlines	0,0135€
Calls to EU	0,003927€

#### SMS

Sending of text messages to E.U	0,0744€/SMS
Sending of text messages (To Greek & foreign networks)	0,25€/SMS

#### MMS

Sending of multimedia messages (MMS) (To Greek & foreign networks)	0,494€/MMS
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#### Additional Services

Personal Voicemail (listening of messages)	0,35€/call
Call Forwarding Service	National Call Charges
Called ID Service	FREE
Missed calls notification service - Q-who called	FREE

#### Mobile Internet Daily

Navigation WEB / WAP (2€/ 1GB)	2€ (per day usage)
Charges after the offered MB	2 € / 1GB
*Valid for minimum use 100kb, in case of insufficient balance to activate the service mobile internet daily, charge is 0,10€/MB.	

#### International Calls - Charge per second

ZONE E.U	0,0039 €
ZONE 1	0,0080 €
ZONE 2	0,0088 €
ZONE 3	0,0101 €
ZONE 4	0,0108 €
ZONE 5	0,0220 €
ZONE 6	0,0275 €
ZONE 7	0,1540 €
ZONE 8	0,0058 €

## See which countries can be called at a beneficial tariff

ALBANIA,BULGARIA FIXED	0,0088 €
ALBANIA,BULGARIA MOBILE	0,0088 €
EGYPT MOBILE & FIXED	0,0088 €
ROMANIA FIXED	0,0088 €
ROMANIA MOBILE	0,0088 €
POLAND MOBILE & FIXED	0,0088 €
GEORGIA, MOLDOVA, RUSSIA	0,0088 €
CYPRUS FIXED & MOBILE	0,0088 €
INDIA, CHINA	0,0088 €
BANGLADESH FIXED & MOBILE	0,0088 €
U.S.A. FIXED & MOBILE	0,0088 €
ITALY FIXED & MOBILE	0,0088 €
GERMANY FIXED & MOBILE	0,0088 €

## Zone E.U

AZORES, AUSTRIA, BELGIUM, BULGARIA, FRANCE, FRENCH GUIANA, GERMANY, GUADELOUPE, DENMARK, ESTONIA, UNITED KINGDOM, IRELAND, ICELAND, SPAIN, ITALY, CANARY ISLANDS, CROATIA, CYPRUS, LATVIA, LITHUANIA, LOUDE, LUKE MALTA, MARTINICA, ALAND ISLANDS, RHEYNIION ISLAND, NORWAY, NETHERLANDS, HUNGARY, UKRAINE, POLAND, PORTUGAL, ROMANIA, SLOVAKIA, SLOVENIA, SWEDEN, CZECH REPUBLIC, FINLAND

## Zone 1

ALBANIA, AUSTRALIA, SWITZERLAND, USA, ISRAEL, CANADA, ISLE OF MAN, TURKEY

## Zone 2

ARMENIA, NORTH MACEDONIA, GEORGIA, GIBRALTAR, GUERNSEY, UK. NO EMIRATES, KAZAKHSTAN, QATAR, CHINA, KYRGYZSTAN, KOSOVO, KUWAIT, BELARUS, MONTENEGRO, MONGOLIA, MOLDOVA, NEW ZEALAND, FAROE ISLANDS, UKRAINE, PALESTINE, RUSSIA, SERBIA, TAIWAN, JERSEY

## Zone 3

EGYPT, ARGENTINA, AFGHANISTAN, VIETNAM, BOSNIA, BRAZIL, ECUADOR, EL SALVADOR, JAPAN, INDIA, INDONESIA, JORDAN, IRAQ, IRAN, COLOMBIA, COSTA RICA, MALAYSIA, MOROCCO, MEXICO, MONACO, SOUTH KOREA, OMAN, PUERTO SAUDI ARABIA, SINGAPORE, THAILAND, TUNISIA, PHILIPPINES, CHILE, HONG KONG

## Zone 4

SAINT LUCIA, SAINT VINCENT, AZERBAIJAN, HAITI, IVORY COAST, ALGERIA, EAST TIMOR, ARUBA, VENEZUELA, BERMUDA, GHANA, GUATEMALA, GUYANA, GRENADA, ESWATINI, CAMEROON, CAMBODIA, KENYA, KOREA, KOURA. , LAOS, LEBANIOS, MAKAO, MAVRY, MAINAR, MOZAMVIKI, BAGLANDS, BARBANT, BAHAMES, BAHRAIN, BENIN, BONE, BOUROUDY, KEIMAN, NIGIRIA, NIKARAGOUA ISLANDS (FRANCE), PERU, SENEGAL, SUDAN, SURINAM, SRI LANKA, TANZANIA, JAMAICA, TRINIDAD & TOBAGO, YEMEN

## Zone 5

ETHIOPIA, ANDORRA, ANTIGUA, BOLIVIA, FRENCH POLYNESIA, GAMBIA, GAMBON, GUINEA, DOMINICAN DEMOCRATIC BRUNEI, NEPAL, NIGERIA, PAPUA NEW GUINEA, PARAGUAY, CAPE GREEN, SEYCHELLES, SIERRA LEONE, SYRIA, TAJIKISTAN, TOGO, CHAD, FIJI

## Zone 6

SAINT VIKENTIOS, SAINT CHRISTOROS ISLANDS, EITHIOPIA, EASTERN TIMOR, VANOUATOU, VIETNAM, GUAM, GUOMIS & FOUTUNA ISLANDS, WIHANAS, GUINEA BISAU, ZAIRE, IRAN, KABOTZI, MALAWI, MALDIVES, MARSHALL ISLANDS, MAUMAR, MONTSERRAT, M PENINE, BHUTAN, NEPAL, NAURU, NEW CALEDONIA, NEW ISLAND, N ORFOLK ISLAND, DIEGO GARCIA ISLAND, RODRIGUEZ ISLAND, PALAU, PAPUA NEW GUINEA, SAIO ISLAND, SAI TOMA , SIERRA LEONE, SURINAM, SOLOMON ISLANDS, TOKELAU, TUVALU, TURKS & CAICOS

## Q International Special Pack

Q charges are valid, with the exception of the following destinations:

Destination	Mobile/ Fixed network	Consumption
Afghanistan	0,20 €	1' + 1'
Algeria	0,55 €	1' + 1'
Bangladesh	0,04 €	1' + 1'
China	0,02 €	1' + 1'
Congo	0,50 €	3' + 1'
Egypt	0,07 €	3' + 1'
Ethiopia	0,22 €	1' + 1'
Georgia	0,25 €	3' + 1'

Ghana	0,22 €	1' + 1'
India	0,02 €	1' + 1'
Indonesia	0,08 €	3' + 1'
Iran	0,08 €	1' + 1'
Iraq	0,17 €	1' + 1'
Ivory Coast	0,50 €	3' + 1'
Kenya	0,20 €	1' + 1'
Libya	0,25 €	1' + 1'
Malaysia	0,05 €	1' + 1'
Morocco	0,33 €	1' + 1'
Nigeria	0,07 €	1' + 1'
Pakistan	0,07 €	1' + 1'
Philippines	0,08 €	3' + 1'
Russia	0,11 €	3' + 1'
Senegal	0,25 €	3' + 1'
Sierra Leone	0,50 €	1' + 1'
Singapore	0,03 €	1' + 1'
Somalia	0,33 €	3' + 1'
South Africa	0,13 €	3' + 1'
South Sudan	0,25 €	1' + 1'
Sri Lanka	0,10 €	1' + 1'
Sudan	0,14 €	1' + 1'
Syria	0,13 €	1' + 1'
Tunisia	0,33 €	3' + 1'
Zimbabwe	0,40 €	1' + 1'

<b>General Services</b>	
13800 - NOVA Customer Support Team	0,25€/call
1227 - CUSTOMER INFORMATION SERVICE	FREE
1221 - Q Card CONNECTION ACTIVATION	FREE
1223 - TOP-UP OF Q Card AIRTIME by calling or by sending an empty SMS	FREE
1229 - TOP-UP A THIRD PARTY'S Q Card	FREE
1224 - Q Card CHANGE OF LANGUAGE	FREE
1225 - TOP-UP OF Q Card AIRTIME by calling or by sending an empty SMS	FREE
1226 - EMERGENCY HOTLINE - Helpline Q	FREE
	Service carries a charge of €0.10, which is subtracted upon the next top-up
1126 - EMERGENCY MESSAGE - SMS Helpline Q Card	FREE
	Service carries a charge of €0.10, which is subtracted upon the next top-up
1326 - HELP RESPONSE MESSAGE	FREE
	Credit of €0.50 airtime
11818 - TELEPHONE DIRECTORY AND CALL CONNECTION SERVICE	FREE
	The charge is €1,38/minute, in increments of 1 minute

### Q STAR with Roll over in minutes to Greece and selected international destinations and Mbs

Q STAR: 300' per 1" to Greece, EU,USA, Canada, Australia + 600 MB with 30 days validity at 8,9€

Q STAR BIG: 500' per 1" to Greece, EU,USA, Canada, Australia + 200 sms to all + 3GB with 30 days validity at 11,6€

Q STAR HUGE: 1000' per 1" to Greece, EU,USA, Canada, Australia + 500 sms to all + 5GB with 30 days validity at 16,1€

### Q STAR AUTO

Q STAR AUTO: 300' per 1" to Greece, EU,USA, Canada, Australia + 850MB (600MB & 250MB auto activation bonus ) with 30 days validity at 8,9€

Q STAR BIG AUTO: 500' per 1" to Greece, EU,USA, Canada, Australia + 200 sms to all + 3.25GB (3GB & 250MB auto activation bonus ) with 30 days validity at 11,6€

Q STAR HUGE AUTO: 1000' per 1" to Greece, EU,USA, Canada, Australia + 500 sms to all + 5.25GB (5GB & 250MB auto activation bonus) with 30 days validity at 16,1€

### DATA BUNDLES

Q DATA STAR with Roll over: 4GB + 200' to all Bonus-with 30 days validity at 8,90€

Q BIG DATA STAR: 5GB + 200' to all Bonus with 30 days validity at 10,60€

Q HUGE DATA STAR: 7GB + 300' to all with 30 days validity at 11,60€

Q DATA NIGHTS: Unlimited GB with 30 days validity at 6,00€ consumed 22:00 – 08:00

Q DATA WEEKEND: Unlimited GB with 30 days validity at 3,00€ consumed only during the weekend (Saturday 00:01 – Sunday 23:59)

### INTERNATIONAL BUNDLES

with 28 days validity

	Consumption
INTERNATIONAL COMBO: 35' to Albania, Georgia, Romania, Italy, France, Germany, Belgium, USA, Canada + 60' to all + 300' to NOVA/Q + 500MB with 8,5€	3'+1''/ 1''
ALBANIAN & BALKAN: 20'+ 5' Online Bonus to Albania, Italy, Kosovo, Serbia, Montenegro, North Makedonia + 200' to NOVA/Q + 500MB at 5,30€	3'+1''/ 1'+1'
BULGARIA: 120' to Bulgaria at 5,30€	3'+1''
BULGARIA Fixed: 160' to Bulgaria fixed networks at 5,30€	3'+3'
ROMANIA: 120' to Romania at 5,30€	3'+1''
GEORGIA: 30' to Georgia + 300' to NOVA/Q at 5,30€	3'+1''/ 1'+1'
CYPRUS: 200' to Cyprus + 40' Online Bonus to Cyprus at 7,06€	3'+1''
USA/ Canada: 240' to USA/ Canada at 7,06€	3'+1''
RUSSIA: 40' to Russia at 5,30€	3'+1''
NIGERIA: 65' to Nigeria + 300' to NOVA/Q at 5,30€	3'+3''/ 1'+1'
PHILIPPINES: 45' to Philippines at 5,30€	3'+3'
SCANDINAVIA: 100' to Sweden, Finland, Norway, Denmark + extra 20' online bonus at 5,30€	3'+1''
GERMANY/UK/France: 90' to Germany / UK / France + extra 20' online bonus at 7,06€	3'+1''
UKRAINE: 50' to Ukraine at 7,06€	3'+3'
POLAND: 140' to Poland at 7,06€	3'+1''
EGYPT: 45' to Egypt + 300' too NOVA/Q at 5,30€	3'+3''/ 1'+1'
SYRIA: 45' to Syria at 5,30€	3'+3'
CHINA: 300' to China at 5,30€	3'+3'
TURKEY: 40' to Turkey at 5,30€	3'+3'

#### **VAT & FEES**

All recharge values include VAT, mobile telephony tax 0% or 10% and single administration fee 0,30€.

In every renewal from 10€ or more, a charge of 1,70€ applies in order to maintain the advantageous scheme, which offers 3000' to Q for 30 days with per second charging.