

Q MOBILE PRICELIST – MARCH 2021

New connection

| | |
|--|--------|
| Chance of SIM card after the warranty period of 3 months | 4,99 € |
|--|--------|

Basic charges of calls-by the second from the first second

Calls

| | |
|--|-----------|
| National Calls to Greek networks: Q, WIND, VODAFONE, COSMOTE and landlines | 0,0135€ |
| Calls to EU | 0,003927€ |

SMS

| | |
|--|-------------|
| Sending of text messages to E.U | 0,0744€/SMS |
| Sending of text messages (To Greek & foreign networks) | 0,25€/SMS |

MMS

| | |
|--|------------|
| Sending of multimedia messages (MMS) (To Greek & foreign networks) | 0,494€/MMS |
|--|------------|

Additional Services

| | |
|--|-----------------------|
| Personal Voicemail (listening of messages) | 0,35€/call |
| Call Forwarding Service | National Call Charges |
| Called ID Service | FREE |
| Missed calls notification service - Q-who called | FREE |

Mobile Internet Daily

| | |
|---------------------------------|-----------------------|
| Navigation WEB / WAP (1€/ 50MB) | 1.20€ (per day usage) |
| Charges after the offered MB | 1,20 € / 50MB |

International Calls - Charge per second

| | |
|-----------|----------|
| Zone E.E. | 0,0039 € |
| ZONE 1 | 0,0080 € |
| ZONE 2 | 0,0088 € |
| ZONE 3 | 0,0101 € |
| ZONE 4 | 0,0108 € |
| ZONE 5 | 0,0220 € |
| ZONE 6 | 0,0275 € |
| ZONE 7 | 0,1540 € |
| ZONE 8 | 0,0058 € |

See which countries can be called at a beneficial tariff

| | |
|-----------------------------------|----------|
| ALBANIA,BULGARIA FIXED | 0,0088 € |
| ALBANIA,BULGARIA MOBILE | 0,0088 € |
| EGYPT MOBILE & FIXED | 0,0088 € |
| ROMANIA FIXED | 0,0088 € |
| ROMANIA MOBILE | 0,0088 € |
| POLAND MOBILE & FIXED | 0,0088 € |
| GEORGIA, UKRAINE, MOLDOVA, RUSSIA | 0,0088 € |
| CYPRUS FIXED & MOBILE | 0,0088 € |
| INDIA, CHINA | 0,0088 € |

| | |
|---------------------------|----------|
| BANGLADESH FIXED & MOBILE | 0,0088 € |
| U.S.A. FIXED & MOBILE | 0,0088 € |
| ITALY FIXED & MOBILE | 0,0088 € |
| GERMANY FIXED & MOBILE | 0,0088 € |

Zώνη E.E

AUSTRIA, BELGIUM, BULGARIA, CROATIA, CYPRUS, CZECH REPUBLIC, DENMARK, ESTONIA, FINLAND, FRANCE, GERMANY, HUNGARY, IRELAND, ITALY, LATVIA, LITHUANIA, LUXEMBOURG, MALTA, NETHERLANDS, POLAND, PORTUGAL, ROMANIA, SLOVAKIA, SLOVENIA, SPAIN, SWEDEN, UNITED KINGDOM, CANARY ISLANDS, GIVRALTAR, ICELAND, LIECHTENSTEIN, NORWAY, RENNION, GUADELOUC, FRENCH GURJA, FRENCH MARTIN

Zone 1

AZORES, ETHIOPIA, IVORY COAST, ALGERIA, ANDORRA, AUSTRALIA, N. MARIANA ISLANDS, GIBRALTAR, GAMBIA, GABON, GHANA, ZAMBIA, U.S.A., UNITED ARAB EMIRATES, US VIRGIN ISLANDS, JAPAN, INDIA, JORDAN, IRAQ, IRAN, CAMEROON, CANADA, CENTRAL AFRICAN REPUBLIC, KENYA, CHINA, KYRGYZSTAN, CONGO, LEBANON, LIBYA, MADAGASCAR, MALAYSIA, MALAWI, MOROCCO, MONACO, BANGLADESH, SAUDI ARABIA, BAHRAIN, NEPAL, COCOS (KEELING) ISLAND, NIGERIA, SOUTH AFRICA, PAKISTAN, SAN MARINO, SENEGAL, SINGAPORE, SUDAN, SRI LANKA, THAILAND, PHILIPPINES, ZIMBABWE, INDONESIA, ISRAEL, FAROE ISLANDS, CHATMAN ISLANDS, CHRISTMAS ISLAND, PALESTINE, PUERTO RICO, SAUDI ARABIA, SYRIA, TURKEY, TUNISIA, HONG KONG,

Zone 2

ANTIGUA - BARBUDA, COSTA RICA, CAYMAN ISLANDS, SOUTH KOREA, ZAIRE

Zone 3

ANGOLA, ARUBA, AFGHANISTAN, VENEZUELA, BRAZIL, FRENCH POLYNESIA, GRENADA, DOMINICA, QATAR, LESOTHO, MARTINIQUE, MAURITANIA, MEXICO, MONGOLIA, MONTSERRAT, NICARAGUA, OMAN, PERU, TANZANIA, GUATEMALA, UGANDA, TAIWAN, SWITZERLAND

Zone 4

HAITI, ARGENTINA, BERMUDA, BOLIVIA, EL SALVADOR, COLOMBIA, MACAU, MOZAMBIQUE, BURUNDI, NAMIBIA, NETHERLANDS ANTILLES, CAPE VERDE, SOMALIA, YEMEN, DOMINICAN REPUBLIC, BARBADOS, BELIZE, BOTSWANA, NEW ZEALAND, HONDURAS, PARAGUAY, SWAZILAND, CHAD

Zone 5

SANTA LUCIA, MAURITIUS, AMERICAN SAMOA, ANGUILLA, GUINEA, EQUADOR, ERITREA, KUWAIT, MALI, MICRONESIA, BAHAMAS, BURKINA FASO, FALKLAND ISLANDS, NIGER, PANAMA, REUNION, RWANDA, SAINT PIER, TAJIKISTAN, DJIBOUTI, TONGA, TURKMENISTAN, TRINIDAD - TOBAGO, FIJI, CHILE, GREENLAND, URUGUAY, SEYCHELLES, JAMAICA, TOGO

Zone 6

VIETNAM, NORTH KOREA, BRITISH VIRGIN ISLES, FRENCH GUIANA, GUAM, GUIANA, WESTERN SAMOA, EQUATORIAL GUINEA, CAMBODIA, KIRIBATI, LAOS, LIBERIA, MALDIVES, BENIN, BRUNEI, NEW CALEDONIA, TURKS - CAICOS ISLANDS, SAINT KITTS - NEVIS, SIERRA LEONE, BHUTAN, MYANMAR, MARSHALL ISLANDS, ST. VINCENT, SURINAME

Zone 7

EAST TIMOR, VANUATU, GLOBAL SAT, GLOBAL SAT - Thuraya, EMSAT, EURO SAT, INMARSAT B, INMARSAT B HSD, INMARSAT M4 ISDN, FLEET 77/55, INMARSAT Mini M, M4 VOICE, FLEET 77/55 VOICE, INMARSAT EASTERN ATLANTIC AERO, INMARSAT EASTERN ATLANTIC B, INMARSAT EASTERN ATLANTIC B HSD, INMARSAT EASTERN ATLANTIC M, INMARSAT EASTERN ATLANTIC M4 ISDN, FLEET 77/55, INMARSAT WESTERN ATLANTIC A Voice, INMARSAT WESTERN ATLANTIC AERO, INMARSAT WESTERN ATLANTIC B, INMARSAT WESTERN ATLANTIC B HSD, INMARSAT WESTERN ATLANTIC M, INMARSAT WESTERN ATLANTIC M4 ISDN, FLEET 77/55, INMARSAT WESTERN ATLANTIC Mini M, M4 VOICE, FLEET 77/55 VOICE, INMARSAT PACIFIC OCEAN A VOICE, INMARSAT PACIFIC OCEAN B, INMARSAT PACIFIC OCEAN B HSD, INMARSAT PACIFIC OCEAN M, INMARSAT PACIFIC OCEAN M4 ISDN, FLEET 77/55, INMARSAT PACIFIC OCEAN Mini-M, M4 VOICE, FLEET 77/55 VOICE, INMARSAT INDIAN OCEAN AERO, INMARSAT INDIAN OCEAN B, INMARSAT INDIAN OCEAN B HSD, INMARSAT INDIAN OCEAN M, INMARSAT INDIAN OCEAN M4 ISDN, FLEET 77/55, IRIIDIUM 8816, IRIIDIUM 8817, GUANTANAMO BAY, CUBA, NAURU, MIDWAY ISLANDS, NORFOLK ISLANDS, WAKE ISLAND, PALAU, ANTARCTIC REGIONS, INMARSAT M, GLOBAL SAT - GNS, INMARSAT EASTERN ATLANTIC A VOICE, INMARSAT EASTERN ATLANTIC Mini-M, M4 VOICE, FLEET 77/55 VOICE, INMARSAT PACIFIC OCEAN AERO, INMARSAT INDIAN OCEAN A VOICE, INMARSAT INDIAN OCEAN Mini M, M4 VOICE, FLEET 77/55 VOICE

Zone 8

AZERBAIJAN, ARMENIA, BOSNIA - HERZEGOVINA, KOSOVO-MOBILE, LATVIA, UZBEKISTAN, KOSOVO, NORTH MAKEDONIA

Q Special International Pack

Q charges are valid, with the exception of the following destinations:

| Destination | Mobile/ fixed network | Consumption |
|-------------|-----------------------|-------------|
| Algeria | €0.5500 | 1+1' |
| Afghanistan | €0.2000 | 1+1' |
| Bangladesh | €0.0400 | 1+1' |
| China | €0.0167 | 1+1' |
| Congo | €0.5000 | 3+1' |
| Egypt | €0.0714 | 3'+1' |
| Ethiopia | €0.2222 | 1+1' |
| Georgia | €0.2500 | 3'+1' |
| Ghana | €0.2222 | 1+1' |
| India | €0.0200 | 1+1' |
| Indonesia | €0.0833 | 3'+1' |

| | | |
|--------------|----------|-------|
| Iran | €0.0833 | 1+1' |
| Iraq | €0.1667 | 1+1' |
| Ivory Coast | €0.5000 | 3'+1' |
| Kenya | €0.2000 | 1+1' |
| Libya | €0.2500 | 1+1' |
| Malaysia | €0.0500 | 1+1' |
| Morocco | €0.3333 | 1+1' |
| Nigeria | €0.0714 | 1+1' |
| Philippines | €0.0833 | 3'+1' |
| Pakistan | €0.0667 | 1'+1' |
| Russia | €0.1100 | 3'+1' |
| Senegal | €0.2500 | 3'+1' |
| Sierra Leone | €0.5000 | 1'+1' |
| Singapore | €0.0333€ | 1'+1' |
| Somalia | €0.3333 | 3'+1' |
| South Africa | €0.1250 | 3'+1' |
| Sri Lanka | €0.1000 | 1'+1' |
| Sudan | €0.1429 | 1'+1' |
| South Sudan | €0.2500 | 1'+1' |
| Syria | €0.1250 | 1'+1' |
| Tunisia | €0.3333 | 3'+1' |
| Zimbabwe | €0.4000 | 1+1' |

General Services

| | |
|---|---|
| 13800 - WIND Customer Support Team | 0,25€/call |
| 1227 - CUSTOMER INFORMATION SERVICE | FREE |
| 1221 - Q Card CONNECTION ACTIVATION | FREE |
| 1223 - TOP-UP OF Q Card AIRTIME by calling or by sending an empty SMS | FREE |
| 1229 - TOP-UP A THIRD PARTY'S Q Card | FREE |
| 1224 - Q Card CHANGE OF LANGUAGE | 0,0044 € |
| 1225 - TOP-UP OF Q Card AIRTIME by calling or by sending an empty SMS | FREE |
| 1226 - EMERGENCY HOTLINE - Helpline Q | FREE Service carries a charge of €0.10, which is subtracted upon the next top-up |
| 1126 - EMERGENCY MESSAGE - SMS Helpline Q Card | FREE Service carries a charge of €0.10, which is subtracted upon the next top-up |
| 1326 - HELP RESPONSE MESSAGE | FREE Credit of €0.50 airtime |
| 11818 - TELEPHONE DIRECTORY AND CALL CONNECTION SERVICE | FREE The charge is €1,38/minute, in increments of 1 minute |

Q STAR with Roll over in minutes to Greece and selected international destinations and Mbs

- Q STAR: 200' per 1" to Greece, EU,USA, Canada, Australia + 500 MB with 30 days validity at 8,5€
- Q STAR BIG: 350' per 1" to Greece, EU,USA, Canada, Australia + 1GB with 30 days validity at 12€
- Q STAR HUGE: 500' per 1" to Greece, EU,USA, Canada, Australia + 1,5GB with 30 days validity at 17,5€

Q STAR AUTO

- Q STAR AUTO: 200' per 1" to Greece, EU,USA, Canada, Australia + 750MB (500MB & 250MB auto activation bonus) with 30 days validity at 8,5€
- Q STAR BIG AUTO: 350' per 1" to Greece, EU,USA, Canada, Australia + 1,25GB (1GB & 250MB auto activation bonus) with 30 days validity at 12€
- Q STAR HUGE AUTO: 500' per 1" to Greece, EU,USA, Canada, Australia + 1750MB (1500MB & 250MB auto activation bonus) with 30 days validity at 17,5€

VOICE & SMS BUNDLES

- Q VOICE TO ALL: 140' to all + 10' to all Bonus + 10' to all Online Bonus with 30 days validity at 6,90€

Q VOICE: 1200' to WIND/Q + 300' to WIND/Q bonus with 30 days validity at 6,90€

Q SMS TO ALL: 110 SMS to all + 10 SMS to all Bonus + 10 SMS to all Online Bonus with 30 days validity at 6,90€

Q SMS: 1200 SMS to WIND/Q + 300' SMS to WIND/Q Bonus with 30 days validity at 6,90€

Q VOICE NIGHTS: 5000' to WIND/Q with 30 days validity at 5,00€ consumed 22:00 – 08:00

DATA BUNDLES

Q BIG DATA STAR: 2GB + 2GB Bonus with 30 days validity at 10,40€

Q DATA STAR with Roll over: 1,5GB + 1,5GB Online Bonus with 30 days validity at 8,50€

Q DATA: 750MB + 250MB Bonus + 250MB Online Bonus with 30 days validity at 6,90€

Q DATA NIGHTS: 10GB with 30 days validity at 5,00€ consumed 22:00 – 08:00

Q DATA WEEKEND: 3GB with 30 days validity at 2€ consumed only during the weekend (Saturday 00:01 – Sunday 23:59)

APP PACK BUNDLE

APP PACK: 150' to all + 150' to WIND/Q + 150 MB + 350MB Online Bonus with 30 days validity at 6,90€

Bundle is activated exclusively through the myQ App

INTERNATIONAL BUNDLES

with 28 days validity

Consumption

| | |
|---|---------------|
| INTERNATIONAL COMBO: 35' to Albania, Georgia, Romania, Italy, France, Germany, Belgium, USA, Canada + 60' to all + 300' to WIND/Q + 500MB at 8,5€ | 3'+1''/ 1'' |
| ALBANIAN & BALKAN: 20' + 5' Online Bonus to Albania, Italy, Kosovo, Serbia, Montenegro, North Makedonia + 200' to WIND/Q + 500MB at 5,30€ | 3'+1''/ 1'+1' |
| BULGARIA: 120' to Bulgaria at 5,30€ | 3'+1'' |
| BULGARIA Fixed: 160' to Bulgaria fixed networks at 4,44€ 5,30€ | 3'+3' |
| ROMANIA: 120' to Romania at 5,30€ | 3'+1'' |
| GEORGIA: 30' to Georgia + 300' to WIND/Q at 5,30€ | 3'+1''/ 1'+1' |
| CYPRUS: 200' To Cyprus + 40' Online Bonus to Cyprus at 7,06€. | 3'+1'' |
| USA/ Canada: 240' to USA/ Canada at 7,06€. | 3'+1'' |
| RUSSIA: 40' to Russia at 5,30€ | 3'+1'' |
| NIGERIA: 65' TO Nigeria + 300' to WIND/Q at 5,30€ | 3'+3''/ 1'+1' |
| PHILIPPINES: 45' to Philippines at 5,30€ | 3'+3' |
| SCANDINAVIA: 100' ' to Sweden, Finland, Norway, Denmark + extra 20' online bonus at 5,30€ | 3'+1'' |
| GERMANY/UK/France: 90' to Germany / UK / France + extra 20' online bonus at 7,06€. | 3'+1'' |
| UKRAINE: 50' to Ukraine at 7,06€. | 3'+3' |
| POLAND: 140' to Poland at 7,06€. | 3'+1'' |
| EGYPT: 45' to Egypt + 300' to WIND/Q at 5,30€ | 3'+3''/ 1'+1' |
| SYRIA: 45' to Syria at 5,30€ | 3'+3' |
| CHINA: 300' to China at 5,30€ | 3'+3' |
| TURKEY: 40' to Turkey at 5,30€ | 3'+3' |

TOP UP BONUS MAINTENANCE FEE

~~4-month~~ ~~2-month~~ maintenance fee to keep the top up bonus benefit with charge 1,70€. Valid for first renewal of the ~~4-month~~ ~~2-month~~ period with 12 € or more. The ~~4-month~~ ~~2-month~~ periods are:

1st period from ~~January to April~~ **January to February**

2nd period from ~~May to August~~ **March to April**

3rd period from ~~September to December~~ **May to June**

4th period from **July to August**

5th period from **September to October**

6th period from **November to December**